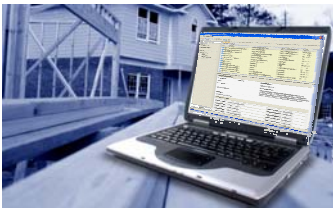




- Encompasses 277 square miles
- 2nd fastest growing county in VA
- Over 200 inspections performed daily

"We've been able to provide more service hours to our community each day and are now better utilizing our staff and their time."

- Cary Jamison,
Chief Building Inspector,
Stafford County, VA



- Seamless integration with Hansen
- Real-time access & store-and-forward
- Standard Windows XP laptops
- All-in-one mobile solution

SITUATION

Located midway between Washington D.C. and Richmond, Stafford County was the second fastest growing county in Virginia in 2005. With a surge in population came a surge in new home construction and the Stafford County Code Administration Department quickly began looking for ways to meet the growing demands of the community.

With a staff of eight inspectors, the county performs in excess of 200 inspections per day. The traditional paper-based inspection process had inspectors returning to the office each day for several hours of paperwork and data entry; time that could have otherwise been spent out in the field servicing requests. The inspectors were also limited on the amount of project information they had access to in the field and relied heavily on the office staff throughout the day for that information.

SOLUTION

Realizing these areas of impediment, Stafford County began working with MobileHWY regarding their government mobile workforce solution, Mobile INSPECTOR™. The Stafford County Code Administration Department already had a solid database structure in place with Hansen; which they used to manage schedules and store project information. Access to the system, however, was restricted to the office.

MobileHWY's application, Mobile INSPECTOR™ seamlessly integrates with many back-office record keeping systems, including Hansen, so it was a natural fit for Stafford County. Inspectors would be able to easily access and transmit information from the field using a simple wireless device.

To maximize field productivity, though, it was best for MobileHWY to first understand the county's current workflow processes and identify areas of improvement. Project Managers from MobileHWY spent time out in the field with inspectors walking through their daily routines. "We focused on the needs of the inspectors as well as the county and were able to identify areas within the daily processes that our application would make more efficient," states Curtis Watkins, Project Manager for MobileHWY.

RESULT

With the direction of MobileHWY, Stafford County equipped their inspection team with laptops and MobileHWY's mobile workforce solution, Mobile INSPECTOR™ to eliminate delays and streamline the overall inspection process.

Using Mobile INSPECTOR™, county inspectors are able to access critical information in real-time, receive their daily schedules, complete their tasks, and transmit those results directly into the county's data system. By automating these processes, the office hours required each day to complete paperwork has significantly reduced as well as the number of phone calls to the office. "Our inspectors now have instant access to the vital project information in the field, making them less dependant on our office staff. We've been able to provide more service hours to our community each day and are now better utilizing our staff and their time," states Cary Jamison, Chief Building Inspector for Stafford County.